

Symbion

Being responsible and sustainable

Symbion has been an integral part of Australia's healthcare system since 1845. Operating in all states of Australia, Symbion warehouses and distributes prescription medicines, over-the-counter medicines and other over-the-counter products to more than 3,000 retail and hospital pharmacies. Symbion is a \$3 billion company and has 12 facilities operating with 200 vehicles.

Its recognised pharmacy retail brand is Chemmart®. Symbion also supports independent retail pharmacies with its unique Pharmacy Choice® program and provides the market-leading pharmacy software solution, MINFOS®.

SUSTAINABILITY AT SYMBION

Symbion runs a dedicated, national program of corporate social responsibility which underpins everything it does. Their program ECHO (Environment, Community, Helping Others) ensures a committed effort is maintained to progress environmental and social initiatives.

Their first step in reducing their impact on the environment resource use was to understand their key impact areas. As a distributor of pharmaceutical products nationally, they identified they had direct control over their stationary energy, liquid and gaseous fuels, fugitive emissions, water consumption, waste stream, air travel and fleet emissions. To begin understanding the impact of their operations, Symbion selected CarbonView as their enterprise-wide carbon and environmental reporting system.

Symbion's environment and carbon management program is voluntary and is based on building a sustainable future for the company and corporate social responsibility. Symbion sees environmental reporting as a key part of their governance process regardless of whether they have reporting requirements under climate change legislation.

HOW CARBONVIEW IS DELIVERING VALUE

Symbion has been using CarbonView since 2009 to drive a bottom-up approach to meeting its broader strategy. CarbonView enables Symbion's employees around Australia to easily submit their site's environmental reporting and ensure it is up to date. It allows Symbion's operation teams to better manage the aggregation of this information and quickly prepare reporting across all of the business's operations.

Symbion uses CarbonView to report all energy, liquid and gaseous fuels, fugitive emissions, water consumption, waste stream, air travel and fleet emissions.



SimbleEnergy



"Carbonview has assisted me in the clarification of Symbion's position on sustainable carbon management as part of a greater corporate social responsibility strategy."



SIMON BUNDE
National Operations and
Sustainability Manager
Symbion



ABOUT SYMBION

Symbion is a national leader in pharmaceutical wholesaling and retail management solutions for community pharmacies, pharmaceutical distribution services to public and private hospitals and provides a broad range of related healthcare services.



Simble

www.simblegroup.com

THE IMPLEMENTATION OF CARBONVIEW HAS PROVIDED SYMBION WITH THE ABILITY TO:

Understand their “business as usual” (baseline) environmental impact

- Calculate their carbon footprint across all scopes
- Track additional sustainability metrics such as water, waste, business travel
- Review data completeness and monitor year on year

Identify ‘hotspots’ and areas of opportunity

- Identify highest emitting facilities, using CarbonView’s lead tables
- Identify the most material energy sources and areas of focus

Bring employees together and provide them with visibility into carbon emissions.

- Easily build reports and dashboards using report designer
- Involve employees by scheduling reports to be delivered by email at useful times
- Be confident that everyone is looking at the same data

Manage energy abatement projects such as warehouse lighting efficiency.

- Create a register of all energy efficiency initiatives identified
- Use both energy and financial data to calculate and compare initiatives
- Track initiatives performance over time

Drive reductions and behavior change through the visualisation of information

- Help employees understand the impact of their electricity use through simple graphs
- Track the performance of specific sites and communicate progress towards goals
- Engage employees in suggesting and monitoring the performance of energy efficiency projects

ABOUT CARBONVIEW

CarbonView is a sustainability software solution helping businesses measure, monitor and mitigate their carbon emissions.

- Efficiently capture, monitor and manage a broad range of sustainability metrics.
- Prepare engaging and interactive reports to manage and communicate your environmental performance.
- Improve management decision making and keep your stakeholders informed on progress against targets and company aspirations with our hosted, web-based system.

The CarbonView solution is owned and has been developed by the team at Australian technology solutions provider Simble.

